



ARCOS Application Changes - Production 25.32

August 21, 2025

Changes will be deployed to QA on Tuesday, July 19, 2025, and Production on Thursday, August 21, 2025

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API Enhancement

Adding new Parameter to cm/crews endpoint

What is changing:

The cm/crews rest endpoint has been updated to include a new optional parameter “memberChangedSince”, which will apply the provided “changedSince” date to crew members as well. In other words, if a crew member has had their attributes updated since that date (name, phone, email, security groups, Crew Manager member attribute, etc.), the crew they’re assigned to will be included in the result set.

Note: This will only apply to the crew they’re assigned to at the time of provided PIT (default of now, though can be manually passed as a param to the endpoint).

Who is involved:

All customers with Enterprise API will receive this update.

What you need to do:

No further action is necessary to implement this change.

Crew Manager Enhancement

Enhancement to Add Member Search

What is changing:

ARCOS has added additional search options to the Add Member search dialog. Previously users were only able to search for members by last name. User can now search by Last Name, First Name, Class, Location, VRU ID, Web ID, Phone Number or Email Address.

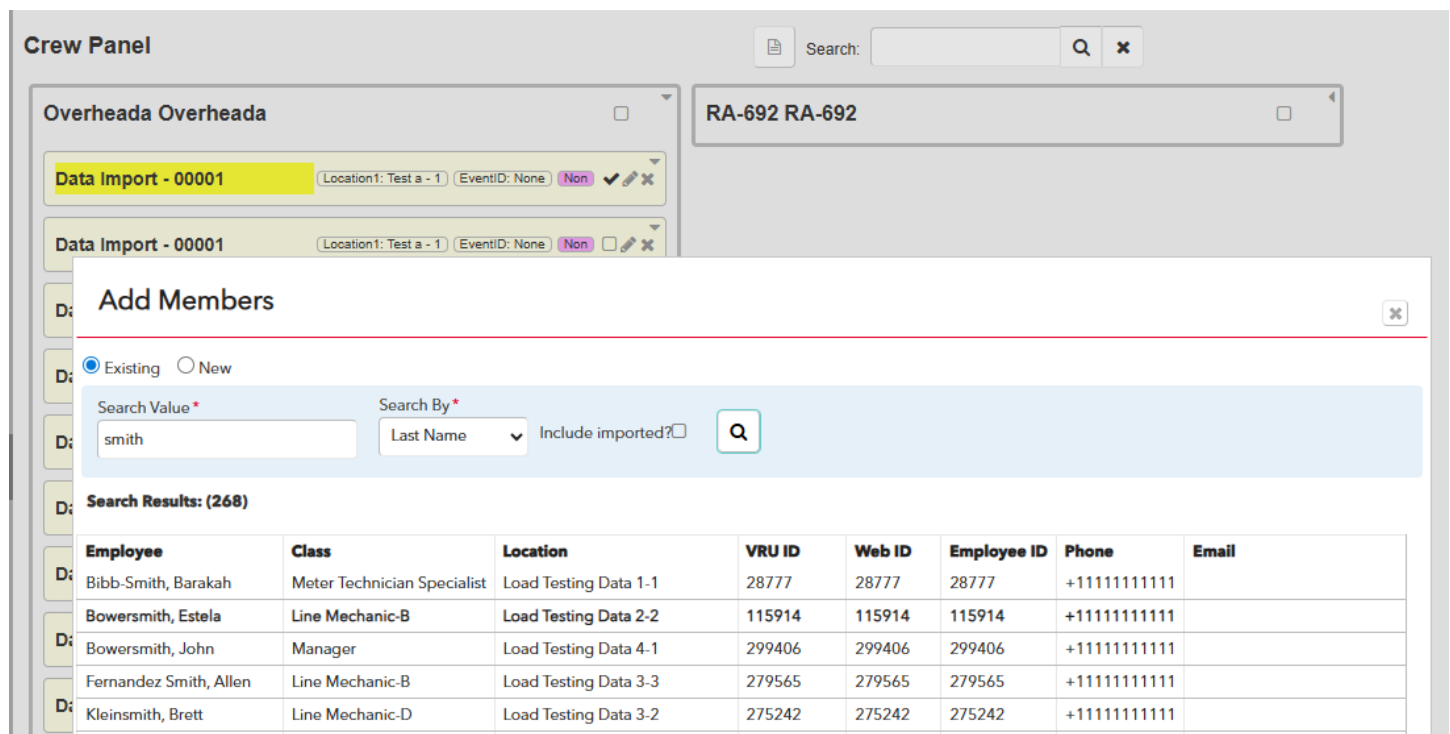
The search results will also include additional data points that are related to the member to make it easier to know which member the web user is selecting.

The new search options work in conjunction with the existing user settings

- Include imported checkbox in Add Member dialog
- Search by location in Add Member dialog

Note: These changes also apply to the PickMember crew attribute.

New search results



The screenshot shows the 'Add Members' dialog box. At the top, there's a 'Crew Panel' with a search bar containing 'RA-692 RA-692'. Below it, the 'Add Members' dialog is open, showing 'Existing' members. The search criteria are 'Search Value: smith' and 'Search By: Last Name'. The search results show 268 results. Below the search bar, there's a table with the following data:

Employee	Class	Location	VRU ID	Web ID	Employee ID	Phone	Email
Bibb-Smith, Barakah	Meter Technician Specialist	Load Testing Data 1-1	28777	28777	28777	+1111111111	
Bowersmith, Estela	Line Mechanic-B	Load Testing Data 2-2	115914	115914	115914	+1111111111	
Bowersmith, John	Manager	Load Testing Data 4-1	299406	299406	299406	+1111111111	
Fernandez Smith, Allen	Line Mechanic-B	Load Testing Data 3-3	279565	279565	279565	+1111111111	
Kleinsmith, Brett	Line Mechanic-D	Load Testing Data 3-2	275242	275242	275242	+1111111111	

When clicking on a member, users will still be able to view details of that member's current assignment.

Add Members

Existing

New

Search Value *

smith

Search By *

Last Name

▼

Include imported?

☐

Q

Member

Bibb-Smith, Barakah

Existing assigns

1

Selected Crew

Bird

Data Import - 00001

NumMem: 2

None

Non

NumExc: 0

#Rest: 0

NumWork: 0

no

☐

✕

Bibb-Smith, Barakah

Available

HrsWorked:None

Non

☒

⊖

Smith, Glen

Available

HrsWorked:None

Non

☐

⊖

Add selected members?

Yes

No

Who is involved:

All customers with Crew Manager will receive this update.

What you need to do:

No further action is necessary to implement this change.

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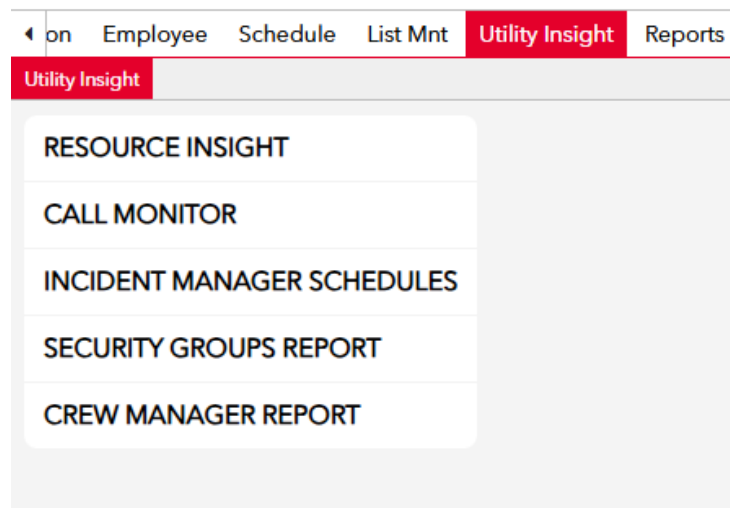
Utility Insight Enhancement

Navigation Changes when using Utility Insight Apps

What is changing:

Currently, when a user clicks the Utility Insight tab in ARCOS, the Utility Insight home page loads in a new tab with the list of available apps.

With this change, when a user clicks the Utility Insight tab in ARCOS, the list of apps the user has permissions to will be listed within ARCOS. Clicking on an app will launch the app in a new tab. Once an app is launched, users can still click on the company logo to return to the list of available apps within Utility Insight.



Who is involved:

All customers that are using apps within Utility Insight will receive this update.

What you need to do:

No further action is necessary to implement this change.