



ARCOS Application Changes - Production 25.28 and 25.30

July 24, 2025

Changes will be deployed to QA on Tuesday, July 8, 2025, and Production on Thursday, July 24, 2025

- Platform Enhancements 1
 - Renaming of ARCOS Created Security Group 2
- Incident Manager Enhancements..... 3
 - Performance Enhancement to the Team/Roles Page 4
- Resource Assist Enhancements 5
 - Update to Resource Assist Responding Crew Attribute 6
- Crew Manager Enhancements..... 7
 - Added Contact Options to Lodging Assignment Mode 8
 - Enhancement to Add Member Search 9

Platform Enhancements

Renaming of ARCOS Created Security Group

What is changing:

The ARCOS created security group “View Only” is being renamed to “ARCOS Staff”.

Who is involved:

All customers will receive this update.

What you need to do:

No further action is necessary to implement this change.

Incident Manager Enhancements

Performance Enhancement to the Team/Roles Page

What is changing:

The Incident Manager Team/Roles page is being updated to increase performance when many roles are in use.

Who is involved:

All customers with Incident Manager will receive this update.

What you need to do:

No further action is necessary to implement this change.

Resource Assist Enhancements

Update to Resource Assist Responding Crew Attribute

What is changing:

The RA_SRC_RESPONDING_PARTNERcrew attribute will have the values auto-populated in the attribute definition, with Responding Partners that have sent resources to the utility.

Who is involved:

All customers with Resource Assist and Crew Manager will receive this update.

What you need to do:

No further action is necessary to implement this change.

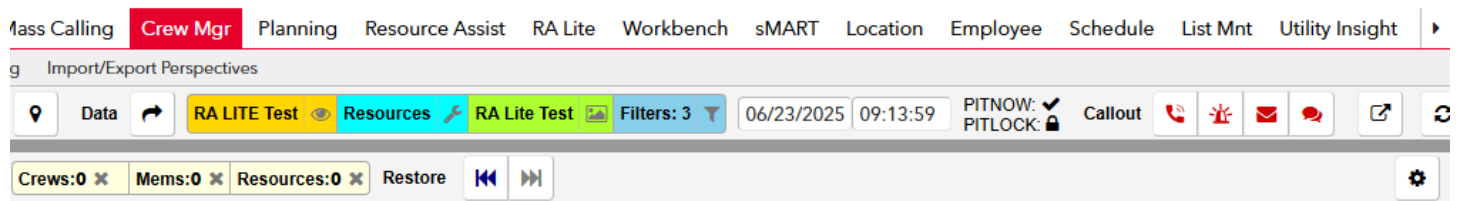
Crew Manager Enhancements

Added Contact Options to Lodging Assignment Mode

What is changing:

ARCOS has added the **Callout** buttons to the Lodging Assignment mode. In both the Crew mode and Lodging Assignment mode the buttons will now appear to the right of the PIT Lock.

Users will now be able to resend Mobile Workbench credentials, create callouts, and create SIREN notifications from the Lodging Assignment mode.



Who is involved:

All customers with Crew Manager Lodging will receive this update.

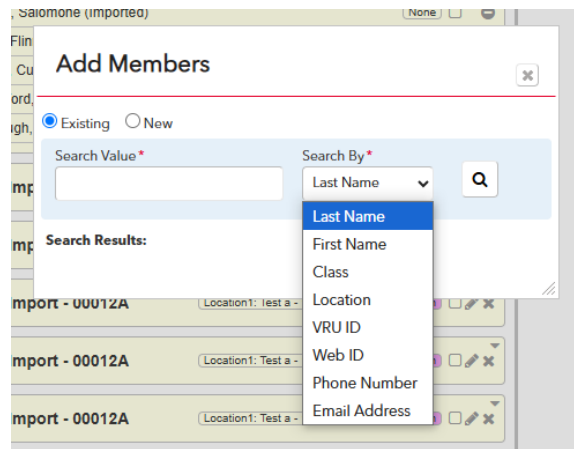
What you need to do:

No further action is necessary to implement this change.

Enhancement to Add Member Search

What is changing:

ARCOS has added additional search options to the Add Member search dialog. Previously users were only able to search for members by last name. User can now search by Last Name, First Name, Class, Location, VRU ID, Web ID, Phone Number or Email Address.



The new search options work in conjunction with the existing user settings

- Include imported checkbox in Add Member dialog
- Search by location in Add Member dialog

Who is involved:

All customers with Crew Manager will receive this update.

What you need to do:

No further action is necessary to implement this change.