



# ARCOS Application Changes - Production 25.28

July 24, 2025

Changes will be deployed to QA on Tuesday, June 24, 2025, and Production on Thursday, July 24, 2025

- Platform Enhancements ..... 1
  - Renaming of ARCOS Created Security Group ..... 2
- Incident Manager Enhancements..... 3
  - Performance Enhancement to the Team/Roles Page ..... 4
- Resource Assist Enhancements ..... 5
  - Update to Resource Assist Responding Crew Attribute ..... 6
- Crew Manager Enhancements..... 7
  - Added Contact Options to Lodging Assignment Mode ..... 8

# Platform Enhancements

## Renaming of ARCOS Created Security Group

### *What is changing:*

The ARCOS created security group “View Only” is being renamed to “ARCOS Staff”.

### *Who is involved:*

All customers will receive this update.

### *What you need to do:*

No further action is necessary to implement this change.

# Incident Manager Enhancements

## Performance Enhancement to the Team/Roles Page

### *What is changing:*

The Incident Manager Team/Roles page is being updated to increase performance when many roles are in use.

### *Who is involved:*

All customers with Incident Manager will receive this update.

### *What you need to do:*

No further action is necessary to implement this change.

# Resource Assist Enhancements

## Update to Resource Assist Responding Crew Attribute

### *What is changing:*

The RA\_SRC\_RESPONDING\_PARTNERcrew attribute will have the values auto-populated in the attribute definition, with Responding Partners that have sent resources to the utility.

### *Who is involved:*

All customers with Resource Assist and Crew Manager will receive this update.

### *What you need to do:*

No further action is necessary to implement this change.

# Crew Manager Enhancements

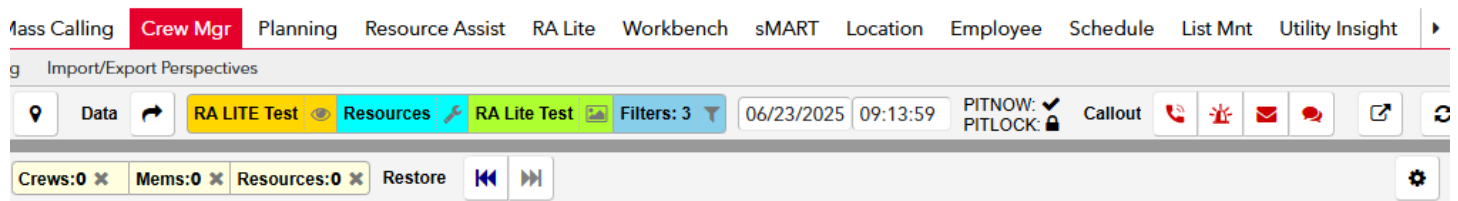


## Added Contact Options to Lodging Assignment Mode

*What is changing:*

ARCOS has added the **Callout** buttons to the Lodging Assignment mode. In both the Crew mode and Lodging Assignment mode the buttons will now appear to the right of the PIT Lock.

Users will now be able to resend Mobile Workbench credentials, create callouts, and create SIREN notifications from the Lodging Assignment mode.



*Who is involved:*

All customers with Crew Manager Lodging customers will receive this update.

*What you need to do:*

No further action is necessary to implement this change.