



Support Nikki Ruehle, Jake Sullivan

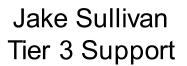


MEET YOUR SPEAKERS











Nikki Ruehle Director of Technical Support









AGENDA AND CONTENT OUTLINE



Time	Topic
3:30 – 3:35	Meeting Overview
3:35 – 3:55	ARCOS OSCAR Knowledgebase
3:55 – 4:10	ARCOS OSCAR On-line community
4:10 – 4:20	Recent Known Issues
4:20 – 4:25	Wrap Up and Dismissal







Deploy Information OSCAR Portal User Guide Announcements **SOC Reports** Report on the SaaS-based resource acquisition, Previous ARCOS Conference Content Knowledge Base planning, and management solution system relevant to security, availab... ARCOS Tips & Tricks (Legacy Publication) This legacy publication featured new and innovative ways to optimize your usage of the ARCOS System. The articles and...









Community Topics ~

ARCOS Advanced Reporting

This section should be utilized for discussions around ARCOS Advanced Reporting

0 posts - 1 follower

ARCOS API

This section should be utilized for discussions around ARCOS API

1 post - 1 follower

ARCOS Ascend

This section should be utilized for discussions around ARCOS Ascend

0 posts - 1 follower

ARCOS Callout and Scheduling Suite

This section should be utilized for discussions around ARCOS Callout and Scheduling Suite

1 post - 1 follower

ARCOS Crew Manager

This section should be utilized for discussions around ARCOS Crew Manager

2 posts - 3 followers

ARCOS Incident Manager

This section should be utilized for discussions around ARCOS Incident Manager

0 posts - 1 follower

ARCOS Mobile Workbench/ Back office

This section should be utilized for discussions around ARCOS Mobile Workbench

0 posts - 1 follower

ARCOS Platform

This section should be utilized for discussions. around ARCOS Platform

0 posts - 1 follower

ARCOS Resource Assist

This section should be utilized for discussions around ARCOS Resource Assist

1 post - 2 followers

ARCOS Resource Planner

This section should be utilized for discussions around ARCOS Resource Planner

0 posts - 1 follower

ARCOS RosterApps

This section should be utilized for discussions around ARCOS RosterApps

0 posts - 1 follower

ARCOS SMART

This section should be utilized for discussions around ARCOS sMART

1 post - 1 follower

This section should be utilized for discussions around RAMP-UP

0 pasts - 1 follower

A Legacy of Innovation in Utilities 🌢 🎸 🕲







RECENT KNOWN ISSUES



Mobile +

Release notes

New features

Callout issues

Lots of questions

Requests for documentation

What else are you seeing?



QUESTIONS - CLARIFICATIONS - CONTACT - SUPPORT



Need Support or have questions about your products?

Contact ARCOS Support via the OSCAR Portal.

https://support.arcos-inc.com

Have a great idea you'd like to get in front of the Product team?

Create a post on the ARCOS Ideabank.

https://feedback.arcos-inc.com

Questions on our session today?

Support Kiosk right by the Lobby – Nikki, Jake, Jason, Paul







Thank You for Attending!

